

# ENVIRONMENTAL POLICY

*company commitment  
to sustainability*



PORTOBAY HOTELS & RESORTS

# ENVIRONMENTAL POLICY

## COMPANY COMMITMENT TO SUSTAINABILITY

The PortoBay Hotels & Resorts Administration and Board have agreed that its hotels/businesses will take environmental issues into account in order to minimise our activity's footprint on the environment.

## THE COMMITMENT OF OUR STAKEHOLDERS

We believe that socially responsible policies and a firm commitment to sustainability are absolutely crucial for building a better future for our company stakeholders: our staff and their families, customers, suppliers, shareholders, public bodies, unions, the media and society in general. We believe that this project needs the commitment of all parties involved and that our mission involves all parties as far as possible by sharing information and guaranteeing that all of us are committed to its success by implementing actions that are beneficial to us all.

## PEOPLE

It is our legal and moral duty to ensure that all the members of our teams have adequate training and courses so that their own safety can be ensured, and that of our customers, by studying potential risks and avoiding accidents. All our team members have a duty to read the 'Internal Regulations' document that will be sent to them by the company, as well as the updates to it.

We will not condone any form of human exploitation or allow anyone to be discriminated against on the grounds of race, religion or sexual orientation. We will protect the safety of children in every way we can and look after their well-being.

## COMMUNITY INTERACTION

We believe that attention should be paid to the relationship and effects established between the development of our businesses and the local community in which we operate. We will work towards eliminating any negative impact that might be detected and we are going to focus on the benefits that our hotels can bring to the community.

- Whenever possible we will be active members of local hotel associations as well as taking part in projects promoting sustainability.
- It is our conviction that sharing information is essential by promoting exchanges with schools, universities and other educational bodies.

- We will give preference whenever possible to buying local products.
- We will preferentially contract professionals from the local community, in order to help the regional economy.
- We will support different kinds of artistic and cultural expression with special emphasis on those of a regional nature.
- We will actively take part in charitable projects.
- We will do our part in preserving and publicising the local historical heritage, both among our staff and guests.

## THE ENVIRONMENT

The Administration and Board believe that it is essential that all Group staff play a major role in saving natural resources. This approach will bring benefits to them themselves, both in the short and long term.

We will protect the environment to reduce the impact on natural resources from the development of our businesses, by using these resources with awareness and implementing sustained protective measures.

## ENERGY EFFICIENCY

It is our commitment to draw up annual increased energy efficiency plans and to constantly seek the best and most modern methods for this purpose.

## CUTTING WATER CONSUMPTION

Year after year we will try to improve technical conditions and procedures so as to reduce water consumption in our hotels.

## WASTE MANAGEMENT SYSTEMS

Our policy will be to increasingly reduce, recycle and reuse the waste materials resulting from our activity. We will encourage the composting of organic matter.

## CHEMICAL AND TOXIC PRODUCTS

We will give preference to the use of products that are certified as biodegradable. In the case of non-biodegradable ones, we are committed to following the recommendations for their disposal.

## PURCHASING

We will give preference to local suppliers of certified and regional produce. We will actively encourage our suppliers to reduce the impact of the packaging on the environment, by using recyclable or reusable products, and penalising the use of polystyrene.



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