

Dear Guest,

We would like to inform that the new hotel of the PortoBay group, <u>Les Suites at The Cliff Bay</u>, is under construction, on the grounds located on the northeast of The Cliff Bay hotel. This new hotel will present 23 prime suites with a unique design based on our years of experience and feedback that we receive from you, our guests.

The visual interference is practically non-existent. Panels and acoustic barriers have been installed to minimize any noise, and have proven to be effective.

All the hotel facilities are available and most of them are located on the area opposite the new project. The works are from Monday to Saturday, between the hours of 9 a.m. and 7 p.m. A map indicating the location of the new hotel Les Suites, can be seen below.

The structural and loudest works will be finished by the end of March of this year. Starting in April, we will move on to the finishing works, and do not anticipate any disruptions and/or noise interfering with The Cliff Bay hotel's daily routine.

Guests of PortoBay Hotels & Resorts are hereby invited to view the model suite during one of the weekly visits arranged at The Cliff Bay reception.

Yours faithfully,

ANTÓNIO PAIS

