



REGULATIONS

Gourmet by PortoBay is the PortoBay Hotels & Resorts loyalty programme which recognizes frequent customers in PortoBay group restaurants.

DISCOUNTS

Members are entitled to a 10% discount at restaurants and bars and 5% discount on Spas (treatments and products) at PortoBay hotels.

TERMS AND CONDITIONS

1. In accordance with the Data Protection and Privacy Policy in force, which may be consulted at www.portobay.com, and as a condition of joining the PortoBay Group's Gourmet Loyalty Programme, the member expressly authorizes the computerised processing of this personal data for the purposes of information, promotion and communication of PortoBay hotel services, offers and restaurants. The member is able to exercise their rights to personal data protection and privacy at any moment by contacting the PortoBay Data Protection Officer at dpo@portobay.pt;
2. Members must be 18 years of age or older;
3. Subscription to the programme is free;
4. The card is personal and non-transferable;
5. The card (physical format or photograph on the mobile phone) must be presented to enjoy the benefits when requesting your bill;
6. Discounts are applied on food and drink consumed in PortoBay restaurants and bars; and on treatments and products in PortoBay Spas;
7. The card may not be used at the same time as other promotions;
9. If the member has not received the card by subscribing at the restaurant or online, they may request it via gourmet@portobay.pt or at any PortoBay group restaurant;

10. PortoBay Hotels & Resorts has the right to change or cancel the Gourmet by PortoBay programme's terms and conditions, at any time, without prior notice and with no responsibility to programme members;

11. If you do not agree to these terms and conditions, you may cancel your membership via e-mail at gourmet@portobay.pt.

PROCESSING OF PERSONAL DATA

> The processing of personal data is carried out according to the general terms defined in the PortoBay Data Protection and Privacy Policy, and this policy is accessible on the various company sites through which it is possible to join the PortoBay Group's Gourmet Loyalty Programme;

> For membership and participation in the programme, it is necessary for some of your personal data to be processed, specifically your name, date of birth, e-mail, address and telephone number. This personal data may be used for the purposes of managing the relationship and loyalty programme, namely: administration of programme members; provision of information on the status of members; analysis, development and improvement of services and exclusive offers; internal statistical research and analysis; sending promotional communications and news from the PortoBay Hotels & Resorts group;

> Members are responsible for ensuring that the data provided is correct and up-to-date. Any changes may be made by telephone [+351] 291 703 711 (working days, from 9:00 AM to 1:00 PM and from 2:00 PM to 6:00 PM), via e-mail to gourmet@portobay.pt;

> PortoBay Hotels & Resorts' Personal Data Protection Policy is available at www.portobay.com, where you may exercise your rights as the data owner, including rights on information, access, consultation, correction or deletion, limitation or opposition to processing by contacting the PortoBay Data Protection Officer at dpo@portobay.pt.