



Consumer Information

Complaint Book

In accordance with Portuguese Decree-Law no. 156/2005, we inform that this establishment has a physical Complaint Book available on-site, as well as an Electronic Complaint Book, accessible at: www.livroreclamacoes.pt

Consumer Dispute Resolution

Pursuant to Portuguese Law no. 144/2015, we inform that, in the event of a consumer dispute, the consumer may resort to one of the Alternative Dispute Resolution (ADR) entities. The list of these entities, including names, contact details, and website addresses, is available at: www.consumidor.gov.pt